

English at Work 白领英语
Offering to help 提供帮助
Episode 6: Double-booked
第六集：撞期



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(Sequence of cross-fades as the listener is taken around the office)

- Anna:** "Look forward to hearing from you soon. Kind regards, Anna."
- Denise:** (on the phone) ...And Margery said: 'I don't think I've ever seen a vegetable quite that size before...'
- Paul:** Where's that hole-punch?
- Narrator:** Ahhh, Tip Top 贸易公司今天的工作还是在按部就班的进行着。
- Tom:** Oh for goodness sake! What a disaster! I can't believe it!
- Narrator:** 不过这儿怎么有一位看起来有些郁闷呢？
- Tom:** Arrgh!
- Narrator:** Anna, 体现你助人为乐的机会来了, this is the moment to show that you are willing to help.
- Anna:** Yes!
- Narrator:** 有好几个短语你都可以用,
像我能帮忙做点什么吗? *Is there anything I can do?*
让我帮帮你! *Let me help.*
- 或者可以用相口语化的表达,
比如说 *can I give you a hand?*
或者 *give me a shout if you need anything!*
- Ok?
- Anna:** Right.
- Narrator:** 快去吧!
- Anna:** Are you okay Tom?
- Tom:** (grumpily) No.

Anna: Is there anything I can do?

Tom: (grumpily) No.

Anna: Oh. What's wrong?

Tom: Everything.

Anna: I see. Can I give you a hand?

Tom: My computer has crashed. I've lost my phone. And there's a big, BIG problem with my timetable. I've got two meetings scheduled at the same time with two *extremely* important clients. I can't do them both at once!

Anna: Let me help.

Tom: Thanks Anna, but these are big, BIG clients. They need someone of experience.

Anna: Well, give me a shout if you need anything.

Tom: I can handle this, alright?

Narrator: 'I can handle this'...
哎呀，这个傻瓜。不过 **Anna**，你该说的话都说了，非常好。我想过会儿他肯定会改主意的。

Denise: (in the background) Oh, I know, and the purple ones are so much more powerful...

Tom: Anna? Could you help me?

Narrator: Ha! 你看，我说对了吧。

Tom: They've both arrived at once! Oh god! I'll deal with Mrs Kumquat...

Anna: Okay.

Tom: You talk to Mr Lime, he's from a company called Citrus Ventures. They own hundreds of juice bars.

Denise: Are you sure that's a good idea Tom?

Tom: I don't have much choice, do I?

Denise: Well / could-

Tom: Just keep him occupied Anna, tell him how great he is... no, no, tell him how great I am. And find out what he wants. If it's about the- no, never mind, just be nice.

Anna: Understood.

Tom: Mr Lime! Are you well?

Mr Lime: (restraining his anger) Yes, but I'm actually rather angry too.

Tom: Well, let me introduce you to Anna!

Anna: Mr Lime, it's a pleasure to meet you! Let me help with your coat.

Mr Lime: Oh er... Thank you.

Anna: Can I give you a hand with your scarf too, Mr Lime?

Mr Lime: Oh... Thanks.

Anna: Now, please come this way and you can tell me what's wrong.

Narrator: 太棒了！还好你伸出了援助之手，又使用了恰当的短语表达。让我们再听一词：

Is there anything I can do?

Let me help.

Can I give you a hand?

Give me a shout if you need anything.

Narrator: 但是 **Mr Lime** 看起来很生气。到底是怎么回事儿？**Anna** 能解决这个问题吗？希望可别砸锅了！下期节目我们再继续。

- **听力挑战 - 答案**
Citrus Ventures 公司的业务是什么？
他们的业务是果汁吧。